

Care Homes With and Without Nursing for Under 65's Commissioning Processes and Guideline Fee Structure from 3 April 2023







Number of hours of care & support per





Number of hours of care & support per week, per citizen	28 - 42
Fully Inclusive Guide Price	£751.81/week (2020/2021)

Examples of needs that may need to be met and managed for service users assessed as being within Band 2:

Managing Nutrition	Maintaining Personal Hygiene	Managing Toileting Needs
PEG feeding that is independently managed unless there is an issue - they require support but can ask for it. Specialist diet - support with preparation. Requiring shared support to monitor feeding during meal times. Self-neglect resulting in occasionally refusing to eat at times. Eating disorders/anxieties around food needing support. May require structured routine around all mealtimes. Can make simple cold snacks and drinks but requires all hot meals to be prepared.	Unable to maintain some aspects of personal hygiene, requires assistance with some aspects of personal care and transfers, has some awareness of needs, requires support of at least one person. Through behaviour and or cognitive impairment does not engage with occasional personal care routines and requires prompting to maintain hygiene.	Mobility issues limits ability to carry out some tasks relating to toileting (e.g. unable to undress without support). Requires support with pad changing - needs to be anticipated as unable/does not request support.
Being appropriately clothed	Being able to make use of the adult's home safely	Maintaining a habitable home environment
Able to manage most elements of dressing. Requires occasional support of one person. Will be able to participate in most tasks. Needs occasional intervention due to removing clothing (sensory/behavioural) at home - responsive to prompting/instruction - support of one/shared carer.	Needs support with transfers so they can access their environment safely. Able to move safely around the home if appropriate aids/adaptations are in place but may require intervention at times. May have anxiety/behaviours/safety of self/safety of others/potential for property damage but distractions techniques are usually effective to avoid incident.	Some awareness of own environment and need to maintain for safety and comfort. However, requires prompting and encouragement, is able to ask for support. Awareness of need to maintain environment and they are able to participate in most domestic activities but due to physical

Developing and maintaining family and other personal relationships	Accessing and engaging in work, training, education or volunteering	Making use of necessary facilities or services in the local community, including public transport and recreational facilities or services.
Unable to maintain family and other personal relationships - may have an impact on wellbeing/behaviours. Requires occasional staff intervention. Occasional supervision required due to frequent arising conflicts/inappropriate behaviours (relationships/sexual contact). Has awareness, can request support. Requires intervention of one member of staff.	Requires a shared carer to be accessible regularly to engage in work or learning because of cognitive impairment or behavioural difficulties. Requires a shared carer to be accessible regularly to engage in work or learning because of physical impairment.	Able to recognise most risks in the community but unable take appropriate action at all times to safeguard themselves when out and about. Requires support of staff most of the time but this could be shared with others. Able to recognise some risks in the community and take appropriate action in most circumstances to safeguard themselves when out and about. Requires support of staff most of the time but this could be shared with another person. Can recognise risks in the community on familiar/planned routes but may struggle with unpredictable events in the community requiring staff support. Potential for enablement. Can use public transport but requires support of staff to ensure safety.



Unable to manage some elements of dressing due to physical or cognitive impairment. Requires support of one person. May be able to participate in most tasks.

Needs occasional intervention due to removing clothing (sensory/behavioural) at home and in the community responsive to prompting/instruction -



Number of hours of care & support per week, per citizen	58 - 72
Fully Inclusive Guide Price	£1235.12/week (2020/2021)

Examples of needs that may need to be met and managed for service users assessed as being within Band 4:

Managing Nutrition	Maintaining Personal Hygiene	Managing Toileting Needs
PEG feeding requiring monitoring		

PEG feeding requiring monitoring and support/intervention from trained staff.



Number of hours of care & support per week, per citizen	73 -87
Fully Inclusive Guide Price	£1449.92/week (2020/2021)

Examples of needs that may need to be met and managed for service users assessed as being within Band 5:

Managing Nutrition



Unable to manage any element of dressing due to significant physical/cognitive impairment. Requires support of one person. Needs regular skilled intervention due to removing clothing (sensory/behavioural) at home and in the community - requires support of at least one person.	Unable to recognise any risks in the home or take appropriate action in an emergency - requires some supervision and skilled intervention at all times. Unable to access most areas in the home without support (significant mobility difficulties), unable to move around the environment safely without the support of at least one person. Support of at least one person needs to be immediately accessible to address arising issues - anxiety/behaviours/safety of self/safety of others/Significant property damage but this support does not need to be in close proximity at all times - eye line supervision.	No awareness of own environment and need to maintain for safety and comfort. Ability to participate in any domestic activities is very limited. Awareness of need to maintain environments but is very limited in being able to participate in any domestic activities due to significant physical impairment. Very limited awareness of own environment and need to maintain for safety and comfort. Can participate in some domestic activities but requires 1:1 support.
Developing and maintaining family and ot b er		



Number of hours of care & support per week, per citizen	88 -102
Fully Inclusive Guide Price	£1664.73/week (2020/2021)

Examples of needs that may need to be met and managed for service users assessed as being within Band 6:

Managing Nutrition	Maintaining Personal Hygiene	Managing Toileting Needs
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Unable to manage any element of dressing due to significant physical/cognitive impairment. Requires support of more than one person.

Needs frequent skilled intervention due to removing clothing (sensory/behavioural) at

