

Issue 1



Your regular housing updates

Summer 2022





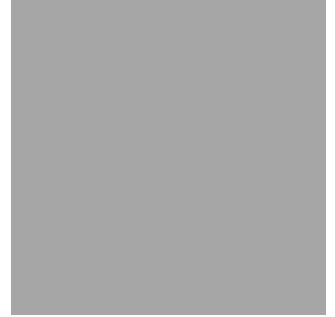
Welcome to Tenant Focus

Welcome to the first edition of our quarterly digital Tenant Focus newsletter.

For our first edition, we wanted to highlight the hard work and dedication of our volunteers and staff working to make your local neighbourhoods even better.



Birmingham





Staff Spotlight: Jennifer Carter

Jennifer is the TPO for the Edgbaston district which covers the Quinton, Harborne, Edgbaston and Bartley Green wards (around 7,000 properties).

What variety of events may people encounter you, who aren't already involved in a group?

Carrying out litter picks, walkabouts, organising conferences or open days, park events, and drop-in sessions are a great way to start a conversation with residents and encourage them to get involved.

It's not everyone's preference to join a more formal group, preferring instead to attend a one-off event.



Local updates

North

- In Sutton, the TPOs supported the residents at Park Court, Boldmere Road to hold an event to celebrate VE Day.
- Tenants on Woodington Road with the support of the TPO helped dig out the brambles which were massively overgrown. The HLB paid for weed spraying equipment to ensure they didn't grow back.
- Benches and garden furniture have been installed in several communal gardens to allow residents to enjoy getting outside in a Covid secure way.

East

- We worked with tenants at a low-rise block of flats on the Warwick Road by painting the front entrances to their flats to improve their appearance. The tenants also achieved an Advancing award from It's Your Neighbourhood.
- At Bakeman House, new directional signs were installed to help with the delivery of parcels to the flats, and new bins were installed at the block along Berkley Road to keep it clean and tidy. New fencing and

bin stores were installed at the block of flats on Edenbridge Road to improve their appearance for residents.

South

- Local Selly Oak HLBs worked with the Maypole Youth Centre on their online Digital Project to support young people. They also supported the work of the Spearhead Trust and Manningford Hall in funding food parcels for local people during lockdown.
- Work was undertaken to clear accumulated rubbish from the rear gardens on the blocks of flats on Rilstone Road in Edgbaston, as local children had nowhere safe to play during lockdown.
- In Northfield, local volunteers and HLB members obtained funding to purchase litter pickers, which has resulted in the setting up of a Wednesday Litter Picking Group and the introduction of a successful weekly rota to empty over 30 litter bins in the areas surrounding Balaams Wood and the nearby River Rea. This participation resulted in nearly half a ton of rubbish being collected each Wednesday.

Central

- In Ladywood, work to promote awareness of the Clean Air Zone has continued, ensuring tenants register their vehicles and are aware of the charging policy upon entering the city centre.
- Ladywood supported the Karis

